



PROACTEV+ for DC Fast Chargers

Elevate the performance, reliability, and revenue generation of your EV charging infrastructure with Proactev+™ for DC Fast Chargers from Hypercharge: your premier solution for ensuring optimal operation and maximum uptime for your fast charging stations.

Proactev+™ for DC Fast Chargers is a preventative maintenance plan from Hypercharge that ensures designed to keep your charging infrastructure running flawlessly. With Hypercharge taking the lead, we conduct quarterly on-site service visits, offer preferred access to software updates, include priority monitoring, and guarantee network uptime for maximum success.

Secure your EV charging stations with Hypercharge Proactev+™ for DC Fast Chargers, featuring:



Quarterly On-Site Preventative Maintenance

Our quarterly service visits keep your charging stations in top condition. During our on-site visit, we'll meticulously inspect, clean, and conduct preventative maintenance, including cables & vents, ensuring the operational health of your infrastructure.



Preferred Access Network & Firmware Updates

Proactev+™ for DC Fast Chargers offers the benefit of receiving the latest stable build Hypercharge Network and firmware updates before anyone else, ensuring your charging stations operate with the most advanced technology and security features available.



Proactev™ Priority Coverage

Receive priority detection and action on any issue, with a response time commitment of 4 hours or less, including immediate notifications for site owners, and the promise of remote servicing within 3 hours during extended service hours.



98% Annual Station Uptime Guarantee

With Proactev+™ for DC Fast Chargers, you'll receive a 98% annual station uptime guarantee* to maintain your charging stations' reliability and availability, supporting your investment, and ensuring your charging infrastructure meets the needs of EV drivers consistently.



To learn more about Proactev+™ for DC Fast Chargers, **contact your Hypercharge Sales Representative**, or visit: <https://www.hypercharge.com/solutions/services/proactev/>